

How VEGA Improved Project Documentation Efficiency by Up to 60%

50–60%

time savings on large projects (1,000+ docs)

~20%

time savings on smaller projects (dozens of docs)

Minutes

for document re-submittals, down from hours

At a glance

CHALLENGE

- Supporting complex customer requirements on large projects
- Tracking document status with limited visibility and manual processes
- Preparing cover pages and packages manually, which limited scalability

SOLUTION

- Automated creation of cover sheets and document compilation
- Bulk processing functions for high volume projects
- Flexible document packaging with hyperlinked table of contents

RESULTS

- Ability to meet complex customer requirements
- Fewer errors in documentation, resulting in fewer rejections
- Up to 60% time savings on documentation

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“With DocBoss, we know we can say yes to complex customer requirements, because we know we can deliver.”

Annika Bühler
Global Projects Assistant, VEGA





VEGA Grieshaber KG

Company size

**2,600
associates**

Industry

**automation &
process instrumentation**

VEGA is a global leader in process measurement technology, specializing in the development and manufacturing of sensors for measuring level, point level, pressure, density, and flow.

Founded in 1959 and headquartered in Schiltach, Germany, VEGA serves a wide range of industries, including chemical, pharmaceutical, food and beverage, water and wastewater, energy, mining, and oil and gas, providing reliable solutions for complex measurement tasks.

With a presence in over 80 countries, VEGA emphasizes innovation, simplicity, and user-friendly design in its products, aiming to enhance safety and efficiency in industrial processes.

Manual documentation limits growth potential

For VEGA, every project includes detailed customer requirements — from the formatting of submittals, to the documents required to the organization of the data books. Meeting those expectations used to mean hours of manual work and introduced potential human error into the process, especially when managing documentation across teams and time zones.

[“The most difficult thing was keeping track of document status. If someone was on vacation or covering for a colleague, things easily got missed,”](#) says Annika Bühler, Global Projects Assistant.

The intense manual work also limited project capacity and ability to scale. Having to build every data book, cover sheet, and status tracker from scratch and manage documentation via spreadsheets limited how much VEGA could deliver in a given timeline. But all of that changed with DocBoss.



A centralized platform built for high-volume projects

With DocBoss, VEGA replaced its manual workflows with a centralized, automated system that ensures consistency across every document and every project.

At the start of a project, Annika sets up the structure in DocBoss, including document codes, customer requirements, and template selections. From there, everything runs faster and more reliably, especially if the customer requires revisions.

“Of course, it still takes time to set up a new project in DocBoss. But it only takes time once. This was not the case under our old system, where even simple tasks like adjusting cover sheets might take hours across thousands of documents,” Annika explains.

One of the most impactful changes is the ability to process large batches of certificates — including material, calibration, and pressure records — with just a few clicks. This eliminates hours of manual formatting and removes the risk of missing key tags or submittal history.

DocBoss also transformed how VEGA tracks and organizes final documentation. Instead of building tables of contents manually, VEGA now generates fully hyperlinked data books. Customers can instantly navigate to any certificate within a PDF, which not only improves usability but builds confidence in VEGA’s delivery process.

“Now that everything is linked, customers can find specific certificates within a document in seconds.”

Annika says that 10 of VEGA’s 27 office locations are now “full users” of DocBoss, and offices are exploring new ways to enhance collaboration.

Her colleagues in Norway, for example, perform end-to-end document reviews and edits directly within the platform. Their experience is guiding future improvements across the organization.



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“At first, I was only using DocBoss to generate cover sheets, but I quickly realized it’s a full document control system. It’s incredibly helpful when we need to clarify timelines with customers.”

Annika Bühler
Global Projects Assistant, VEGA



Confidence that scales with customer demands

DocBoss saves VEGA time on a daily basis. More importantly, it enables them to keep pace with growing customer demands while staying accurate, transparent, and fast. This enables VEGA to take on more work without compromising quality or burning out its staff.

“On a large project with over a thousand documents, the customer required each module to include four specific material certificates and its own cover sheet. In the past, we might have tried to renegotiate or charge more due to the manual effort required. But with DocBoss, we knew we could handle it — so we accepted the request with confidence,” Annika says.

DocBoss also improves internal and external confidence in every project. Fewer errors mean fewer document rejections and less rework. Document timelines are easier to meet. And clients benefit from clean, clearly organized data books with internal links that make it easy to locate specific items — like calibration or material certificates — instantly.

“I would say for the customer, it’s helpful because there are fewer mistakes. And for us, some tasks that used to take hours, like revising cover sheets for thousands of documents, now take 5-10 minutes with DocBoss,” Annika says.

Even on small projects with just 10-20 documents, Annika estimates that her team now spends **20% less time** managing project documentation. On larger projects, with thousands of documents or a lot of customization, **time savings jump to 50-60%.**

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“Without DocBoss, it might take weeks or months to work on documentation for a large project. For projects like this, we’re now 50-60% more efficient.”

Annika Bühler
Global Projects Assistant, VEGA

VEGA RESULTS

50-60%

time savings on large projects (1,000+ docs)

~20%

time savings on smaller projects (dozens of docs)

Minutes

for document re-submittals, down from hours

DocBoss is built for global teams managing complex project documentation.

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